



GROENKLOOF DIEREKLINIEK MALMESBURY, RIEBEEK & PIKETBERG

Important notice: Lockdown protocol

Complying with South-African Veterinary Council and Federation of Veterinarians of Europe the following guidelines will apply.

It is not business as usual it is business unusual.

We are permitted to remain open during the declared lockdown period as we are rendering essential services and products. We will be working with a skeleton staff. We ask for your patience and understanding.

Our Emergency number 081855 0301 is manned 24h.

- All persons entering our premises are required to **sanitise their hands**.
- Visiting in-hospital patients will not be permitted.
- One healthy person per pet coming in for consultation.
- Please wait outside in or by your car for your pet's appointment.
- Phone reception on arrival and you will be called when the vet is ready
- Food, and other products can also be bought on above mentioned protocol principal.
- Social distancing –1.5 meter between people at all times.

Office Hours During Lockdown

We are permitted to remain open during the declared lockdown period as we are rendering essential services and products.

Malmesbury office hours:

MONDAY – FRIDAY **08:00 – 17:00**
SATURDAY **08:00 – 12:00**

Riebeek office hours:

MONDAY, WEDNESDAY AND FRIDAY **08:30 – 15:00**

Piketberg office hours:

TUESDAY AND THURSDAY **08:00 – 15:00**

As the health of our staff and clients are paramount, we request that you adhere to "Lockdown Protocol" when visiting our offices. Our emergency number: **081 855 0301** is still available as usual.